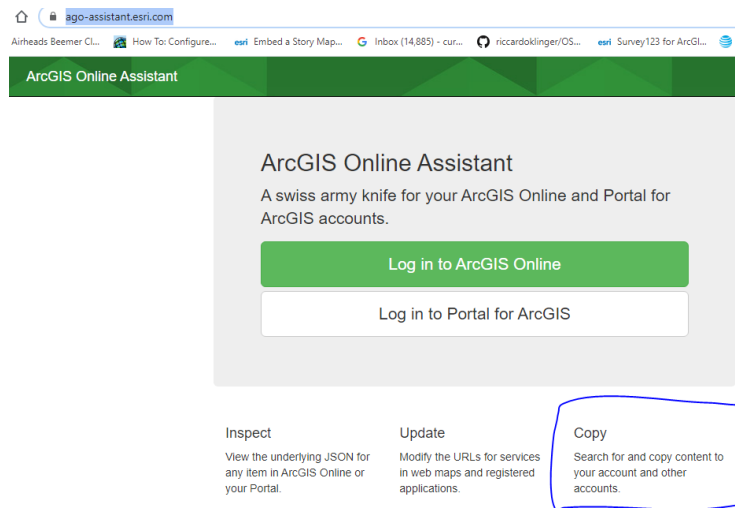


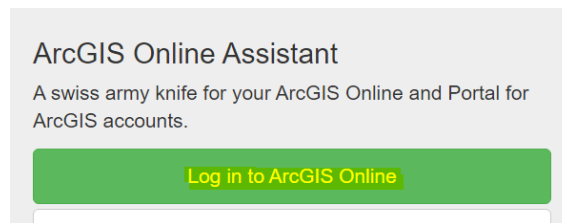
The **ArcGIS Online Assistant** - An ESRI web browser tool for managing AGOL content for all ArcGIS Online users. Copy, Move, Manage ArcGIS Online Items using a web browser. *Make sure you have the content owners' username and password available so that you can MOVE or COPY ArcGIS online content (maps/apps/surveys/feature services) from one organization to another.

1. Navigate to the ArcGIS Online Assistant website (use a Chrome or Firefox web browser.)

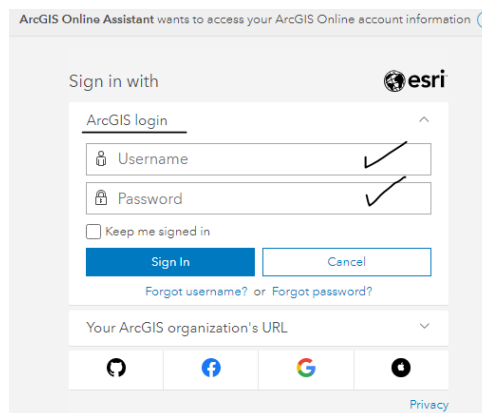
<https://ago-assistant.esri.com>



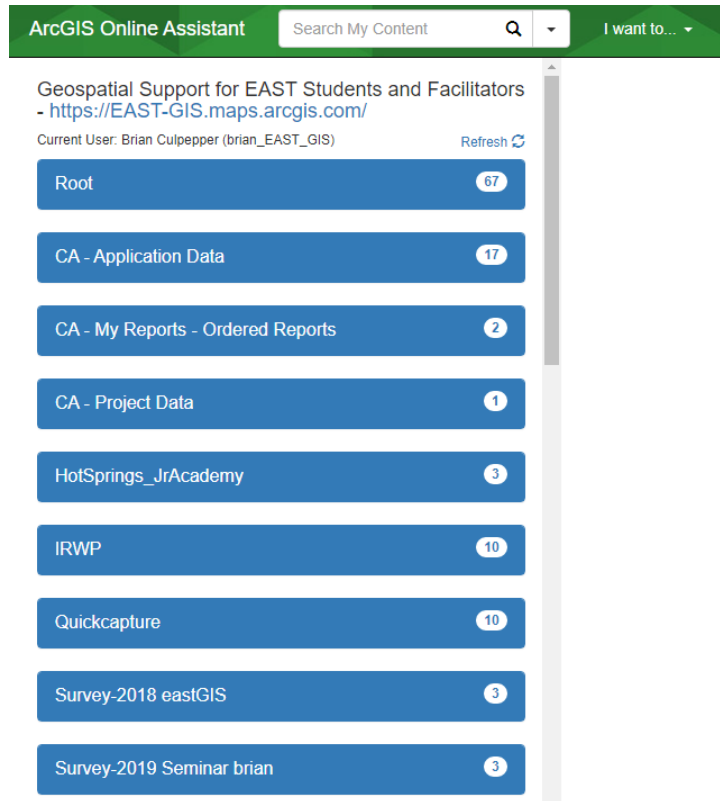
2. Select: Log in to ArcGIS Online



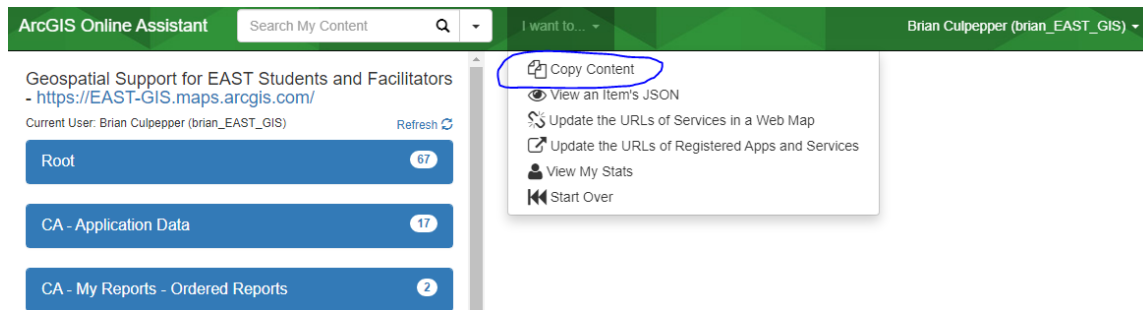
3. Log in using your organizations username/password for AGOL. *specify your organization, if needed.



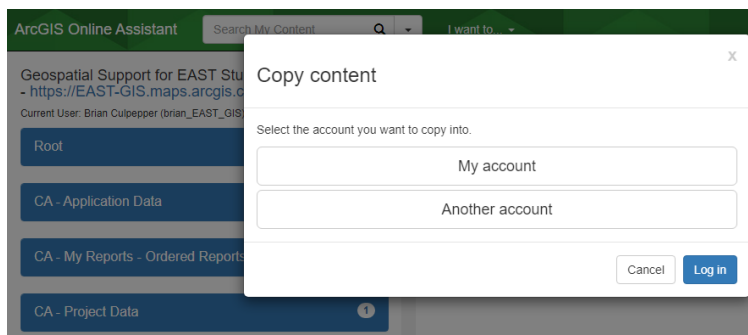
4. You should Log-in to the Organizational Account that **YOU WISH TO COPY ITEMS FROM**.



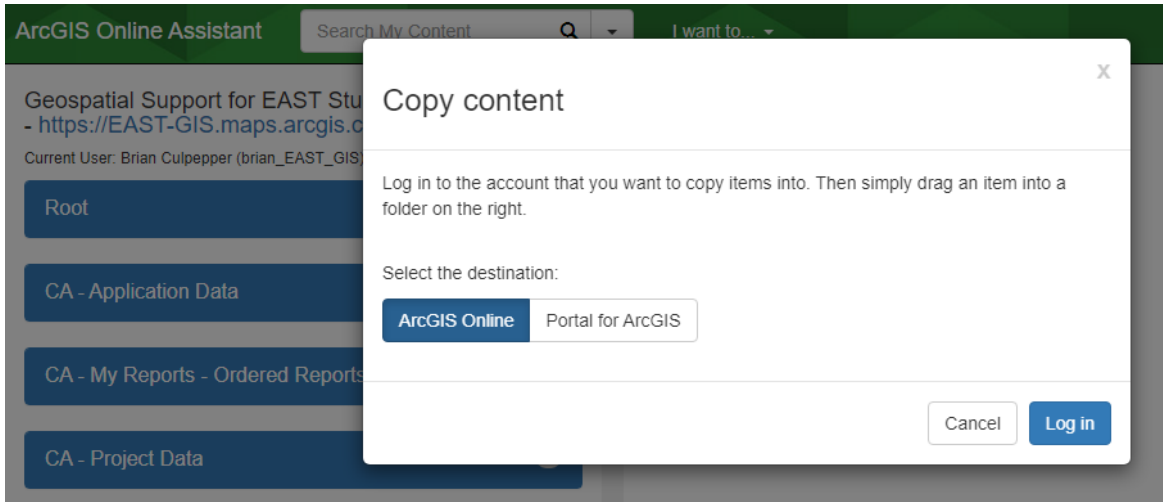
5. You will then Select from the drop-down menu, **Which ACTION** you wish to perform.



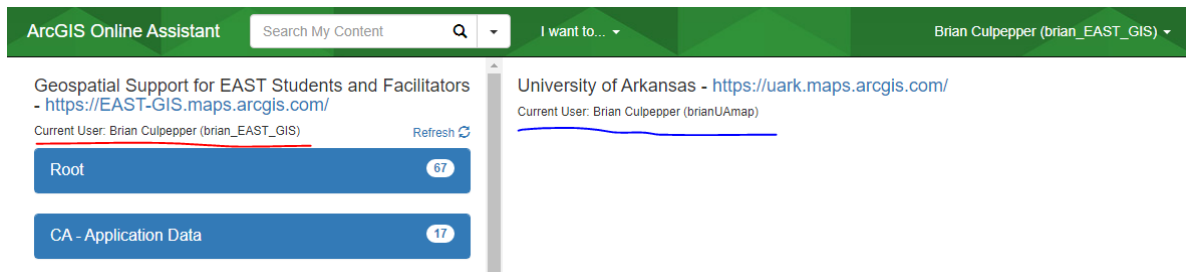
6. Decide whether you are performing that **ACTION** within this existing Organization, or another account/organization.



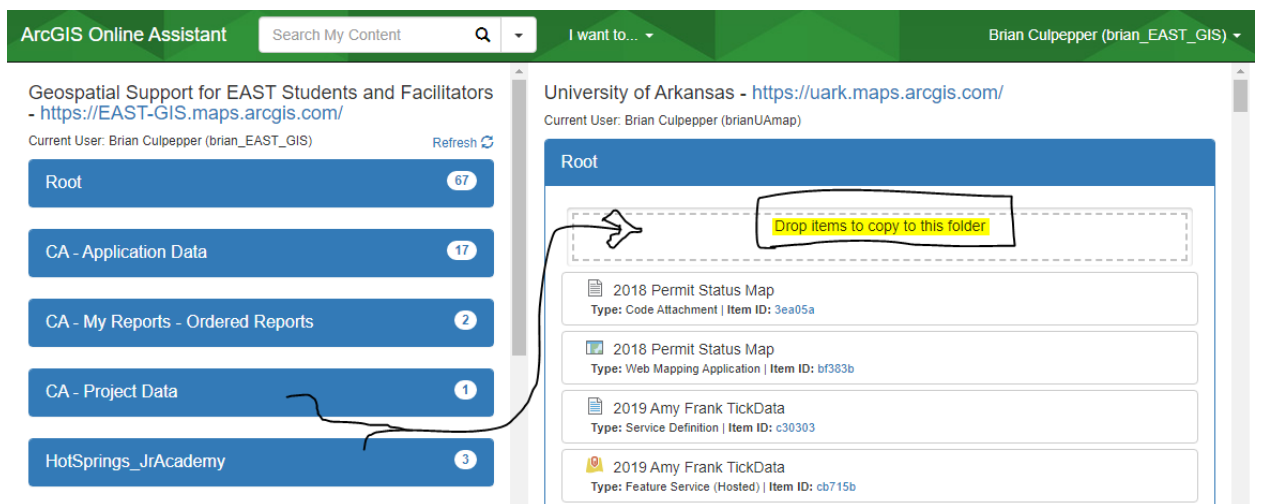
7. If you're moving / copying content into another Organizational account; you'll need to specify and log-in.



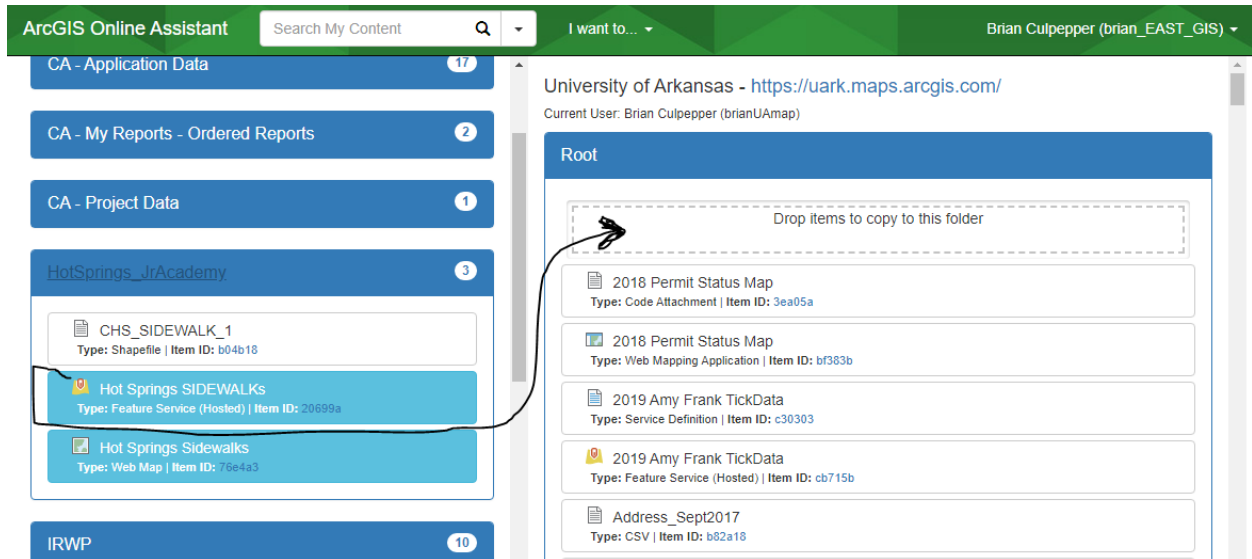
8. After logging into AGOL within the destination org/account, you'll see both within your AGO Assistant web portal.



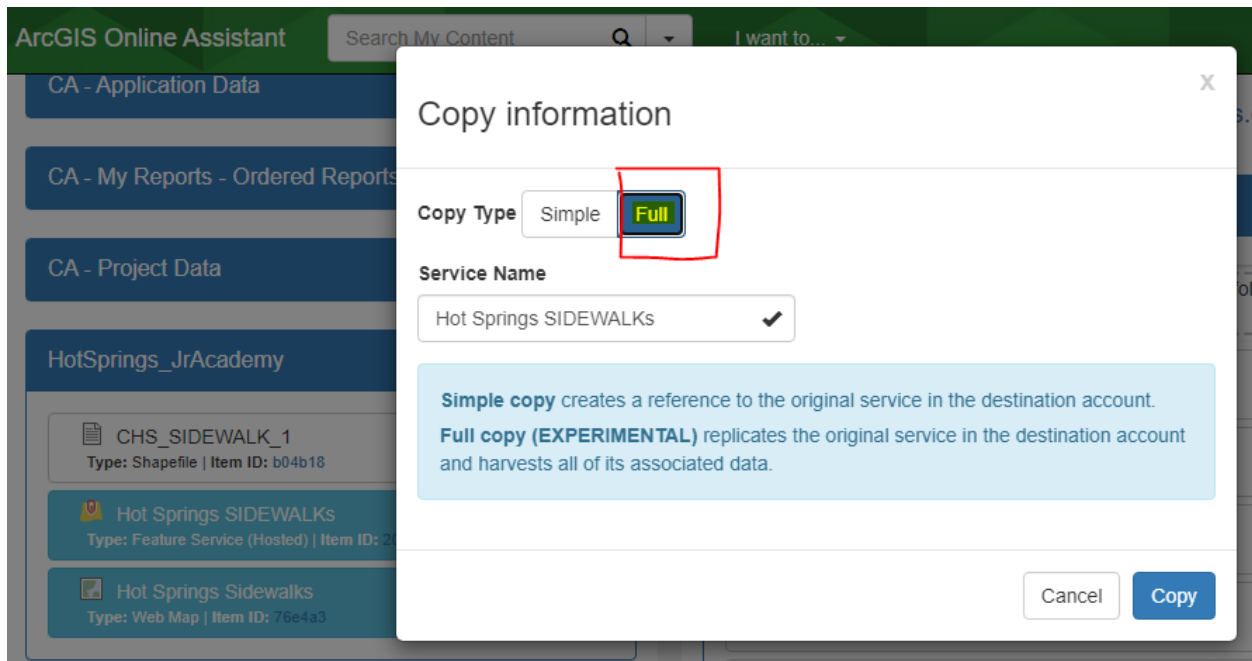
9. It may take a few seconds for the individual content/items to LOAD within the destination Org view within AGO Assistant.



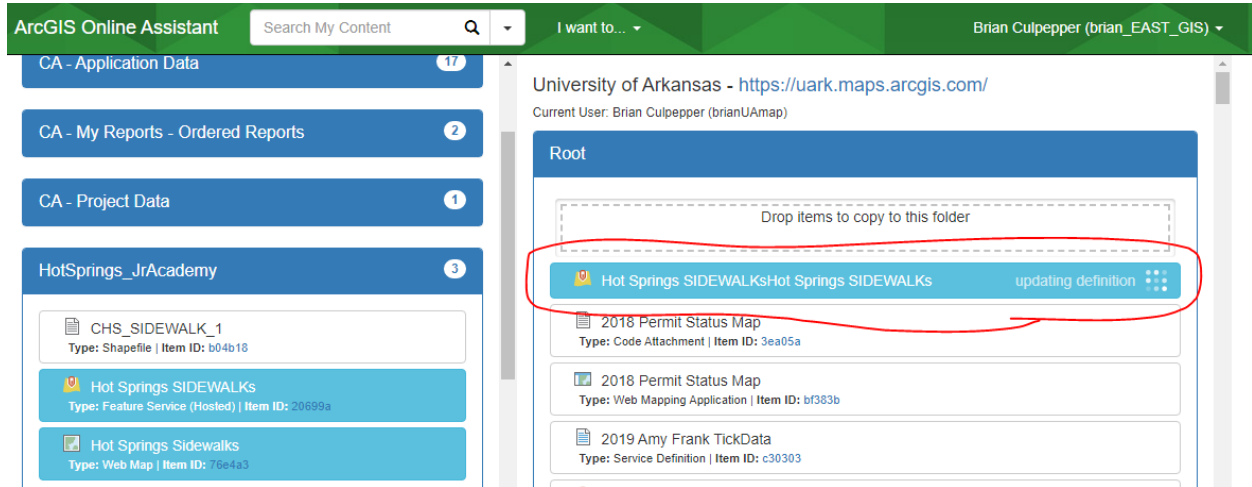
10. Select the **Project Folders** (blue rectangles) to expand and view all ITEMS within the user account within the FROM organization. Use this browser to identify which **items** to copy.



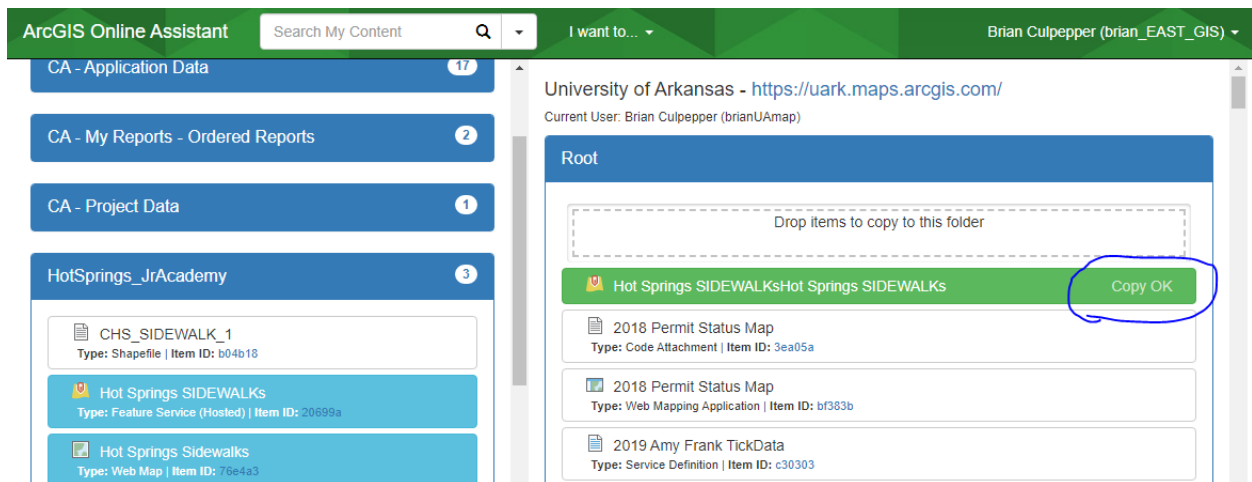
11. **Left click** on those items (feature services, maps, etc.) and **DRAG** those to the **“Drop Items to Copy to this Folder”** area of the AGO Assistant dialog. Release the left-mouse button, to select the Copy Type (SIMPLE or FULL) are the options. A Full copy will replicate the original service and migrations (harvests) ALL DATA so this is typically the copy type, we use, but sometimes you simply need to copy a feature services as a TEMPLATE (empty of data) within the new Organization.



- The COPIED items will be migrated into the DESTINATION org and the services will be created/data loaded. REVIEW content outside of the AGO Assistant after you've copied all feature services or maps. You may need to confirm you've copied all dependencies from the source account into the destination account.



- After the Copy operation has completed, you should see "Copy OK" within the destination organization and this should always be double-checked for completeness outside of AGO Assistant, although I cannot recall having any issues with this product, it is obviously dependent upon other resources and/or internet interruptions beyond our control. Beware and Confirm you item(s) copied completely as you specified in the AGO Assistant.



- This tool is useful for migrating feature services and maps, but I have had mixed results with moving Survey123 forms between organizations; I've used Survey123 Connect (desktop editor for Survey123) with greater success, so I recommend using that method to migrate a Survey123 form or design from one AGOL org to another. Email me with questions: rculpepp@uark.edu